



SHARKS SPORTS & ENTERTAINMENT

SAP Center • Tech CU Arena • Sharks Ice

Parking Attendant Job Description	
Title:	Parking Attendant
Department:	Guest Experience
Reports to:	Cameron Mitsumori, Parking Manager
Primary job location:	SAP Center at San Jose & TechCU Arena
FLSA and FTE status:	Non-exempt and part-time
Salary range or grade:	\$19.75/hour (SEIU Local 1877- Salary Schedule)
Date created:	June 2022

Position Summary:

The Parking Attendant is often the first point of contact for guests coming to events by overseeing the arrival and parking of guests using our parking lots.

Shift Information:

- Shifts are event-based with start times typically being two to four hours prior to the event and ending one-hour after an event.
- You must be available to work 2/3rds of the scheduled events for each month including weekends. Most shifts are evenings and weekends with some holidays.



Essential Functions:

- Consistently greet guests as they approach
- Cashier and sell parking tickets
- Keep parking area clean and orderly
- Control admission to the parking lots by checking credentials
- Set up and tear down cones and delineators for traffic control on every shift
- Provide excellent customer service to all guests by answering questions and concerns

Required Qualifications:

- **At this time, all SSE employees must be fully vaccinated against COVID-19 prior to working onsite at any SSE facility, unless the individual is able to telework or is otherwise eligible for an exemption in accordance with applicable law. If on-site services are required, SSE will require you to certify your vaccination status as part of the onboarding process.**
- Must be able to wear SSE assigned uniform during all shifts (\$50 deposit required).
- Must clear background check.
- Must have excellent communication skills with the ability to deescalate.
- Must be a team player.
- Must be able to work with people of all ages.

- Must be able to work in outdoor conditions.
- Must have the ability to lift up to 15 pounds.
- Must be able to stand and walk for long stretches of time throughout the duration of the shift.
- 18 years or older is preferred.

What We Offer:

- Hourly rate \$19.75/hour
- Free employee parking
- 30% discount in the Sharks Pro Shop
- Fun environment
- Food and beverage discount at SAP Center, TechCU Arena, and Stanley's
- Free Barracuda tickets for most games
- Free ice skating at Sharks Ice (San Jose, Fremont, and Oakland)

Our Commitment to Diversity, Inclusion & Belonging

Here at Team Teal, we recognize and celebrate that individuals come with a wealth of experience and talent well beyond any list of required skills and qualifications- in fact, we believe diversity of backgrounds and skills, combined with passion, are the most important keys to meaningful innovation and excellence. Therefore, we encourage people from all backgrounds to apply to our positions. Please let us know if you require accommodations during the interview process.

Sharks Sports and Entertainment is an equal opportunity employer. We enthusiastically accept our responsibility to make employment decisions without regard to race, religious creed, color, age, sex, sexual orientation, gender identity, gender expression, national origin, marital status, medical condition as defined by state law (genetic characteristics or cancer), physical or mental disability, military service or veterans' status, pregnancy, childbirth and related medical conditions, genetic information, or any other classification protected by applicable federal, state, and local laws and ordinances.