



## SHARKS SPORTS & ENTERTAINMENT

SAP Center • Tech CU Arena • Sharks Ice

Security Guard Job Description	
Title:	Security Guard
Department:	Guest Experience
Reports to:	Jessica Reid-Bateman, Sr. Director of Guest Experience and Security
Primary job location:	SAP Center at San Jose & TechCU Arena
FLSA and FTE status:	Non-exempt and part-time
Salary range or grade:	\$19.50/hour (SEIU Local 1877- Salary Schedule)
Date created:	June 2022

### Position Summary:

The Security Team is responsible for the physical security of the facility 24 hours a day, 7 days a week. We are looking for a professional individual to provide guests and employees a safe, secure, and friendly environment to work and enjoy.

### Shift Information:

- Shift lengths vary depending on business needs and can be up to 8 hours any day and time of the week including weekends and holidays

### Essential Functions:

- Continuously control building access, guarding against unauthorized entry and activities
- Monitor video surveillance
- Regularly maintain various registers/security logs
- Regularly patrol facility by constant walking and climbing stairs
- Identify and correct safety/security issues while escalating issues as needed to Security Supervisor
- Work collaboratively with San Jose Emergency Services as needed

### Required Qualifications:

- **At this time, all SSE employees must be fully vaccinated against COVID-19 prior to working onsite at any SSE facility, unless the individual is able to telework or is otherwise eligible for an exemption in accordance with applicable law. If on-site services are required, SSE will require you to certify your vaccination status as part of the onboarding process.**
- Must be able to wear SSE assigned uniform during all shifts (\$50 deposit required)
- Must be 18 years or older
- Must clear background check with no felony convictions
- Must have the ability to deescalate situations
- Must be able to wear SSE assigned uniform during all shifts



- Prior customer service experience required
- Must be a team player
- Must be able to work with people of all ages
- Ability to learn new skills quickly
- Must have the ability to lift up to 50 pounds
- Must be able to walk/navigate around the building for long stretches of time throughout the duration of the shift, going up and down stairs multiple times a shift

**What We Offer:**

- Hourly rate \$19.50
- Free employee parking
- 30% discount in the Sharks Pro Shop
- Fun environment
- Food and beverage discount at SAP Center, TechCU Arena, and Stanley's
- Free Barracuda tickets for most games
- Free ice skating at Sharks Ice (San Jose, Fremont, and Oakland)

**Our Commitment to Diversity, Inclusion & Belonging**

Here at Team Teal, we recognize and celebrate that individuals come with a wealth of experience and talent well beyond any list of required skills and qualifications- in fact, we believe diversity of backgrounds and skills, combined with passion, are the most important keys to meaningful innovation and excellence. Therefore, we encourage people from all backgrounds to apply to our positions. Please let us know if you require accommodations during the interview process.

Sharks Sports and Entertainment is an equal opportunity employer. We enthusiastically accept our responsibility to make employment decisions without regard to race, religious creed, color, age, sex, sexual orientation, gender identity, gender expression, national origin, marital status, medical condition as defined by state law (genetic characteristics or cancer), physical or mental disability, military service or veterans' status, pregnancy, childbirth and related medical conditions, genetic information, or any other classification protected by applicable federal, state, and local laws and ordinances.