



SHARKS SPORTS & ENTERTAINMENT

SAP Center • Tech CU Arena • Sharks Ice

Emergency Medical Technician (EMT) Job Description	
Title:	Emergency Medical Technician (EMT)
Department:	Guest Experience
Reports to:	Jessica Reid-Bateman, Sr. Director of Guest Experience and Security
Primary job location:	SAP Center at San Jose & TechCU Arena
FLSA and FTE status:	Non-exempt and part-time
Salary range or grade:	\$20.50/hour to start, then \$20.80/hour after 1 year and 260 hours worked
Date created:	June 2022

Position Summary:

Our Emergency Medical Technicians (EMT) staff deliver high-quality care and customer service to all event guests and staff.

Shift Information:

- Shifts are event-based and are generally six to eight-hour shifts on Sharks and Barracuda game days.
- You must be available to work 2/3rds of the scheduled events for each month including weekends. Most shifts are evenings and weekends with some holidays.



Essential Functions:

- Patrol the SAP Center in an organized, systematic manner.
- Respond in a competent, professional manner to radio and telephone calls for medical assistance throughout the facility and surrounding parking lots.
- Learn and follow established protocols in order to provide advanced first aid and basic life support to SAP Center guests and employees as needed.
- Direct guests to their seats and be responsive to their needs, questions, comments, and complaints.
- Occasionally assist in other areas such as removing portable chairs after some events, helping with clean up, and/or office/clerical work.
- Practice infection control standards at all times when working with personnel and equipment.

Required Qualifications:

- At this time, all SSE employees must be fully vaccinated against COVID-19 prior to working onsite at any SSE facility, unless the individuals is able to telework or is otherwise eligible for an exemption in accordance with applicable law. If on-site services are required, SSE will require you to certify your vaccination status as part of the onboarding process.
- Must possess a valid State of California EMT License (Gray Card) and a Health Provider CPR Certification Card

- Must be able to wear SSE assigned uniform during all shifts (\$50 deposit required)
- Must clear background check
- Must have excellent communication skills with the ability to deescalate
- Must be a team player
- Must be able to work with people of all ages
- Must have the ability to lift persons onto a gurney for transport
- Must be able to stand/walk/navigate around the building for long stretches of time throughout the duration of the shift, going up and down stairs multiple times a shift
- 18 years or older is preferred

What We Offer:

- Hourly rate \$20.50/hour to start, then \$20.80/hour after 1 year and 260 hours worked
- Free employee parking
- 30% discount in the Sharks Pro Shop
- Fun environment
- Food and beverage discount at SAP Center, TechCU Arena, and Stanley's
- Free Barracuda tickets for most games
- Free ice skating at Sharks Ice (San Jose, Fremont, and Oakland)

Our Commitment to Diversity, Inclusion & Belonging

Here at Team Teal, we recognize and celebrate that individuals come with a wealth of experience and talent well beyond any list of required skills and qualifications- in fact, we believe diversity of backgrounds and skills, combined with passion, are the most important keys to meaningful innovation and excellence. Therefore, we encourage people from all backgrounds to apply to our positions. Please let us know if you require accommodations during the interview process.

Sharks Sports and Entertainment is an equal opportunity employer. We enthusiastically accept our responsibility to make employment decisions without regard to race, religious creed, color, age, sex, sexual orientation, gender identity, gender expression, national origin, marital status, medical condition as defined by state law (genetic characteristics or cancer), physical or mental disability, military service or veterans' status, pregnancy, childbirth and related medical conditions, genetic information, or any other classification protected by applicable federal, state, and local laws and ordinances.