



SHARKS SPORTS & ENTERTAINMENT

SAP Center • Tech CU Arena • Sharks Ice

Ticket Seller Job Description	
Title:	Ticket Seller
Department:	Ticket Operations
Reports to:	Nina Rodriguez, Ticket Office Manager
Primary job location:	SAP Center at San Jose & TechCU Arena
FLSA and FTE status:	Non-exempt and part-time
Salary range or grade:	\$19.50/hour
Date created:	June 2022

Position Summary:

Ticket Sellers are housed in our LexisNexis Risk Solutions Ticket Office and TechCU Ticket Office and provide outstanding service to our guests by selling event tickets and answering ticket questions.

Shift Information:

- Shifts are event-based.

Essential Functions:

- Provide guests with a consistent level of impressive service that exceeds their expectations during all events
- Accurately sell tickets to guests who appear at the ticket windows
- Answer event and ticket information

Required Qualifications:

- **At this time, all SSE employees must be fully vaccinated against COVID-19 prior to working onsite at any SSE facility, unless the individual is able to telework or is otherwise eligible for an exemption in accordance with applicable law. If on-site services are required, SSE will require you to certify your vaccination status as part of the onboarding process.**
- Must be 18 years or older
- Must clear background check
- Must be able to wear SSE assigned uniform during all shifts (\$50 deposit required)
- Must be able to utilize technology to sell tickets
- Must be a team player
- Must be able to work with people of all ages
- Must be customer-service oriented



What We Offer:

- Hourly rate \$19.50
- Employee referral bonus of \$200 for every friend hired!
- Free employee parking
- 30% discount in the Sharks Pro Shop
- Fun environment
- Food and beverage discount at SAP Center, TechCU Arena, and Stanley's
- Free Barracuda tickets for most games
- Free ice skating at Sharks Ice (San Jose, Fremont, and Oakland)

Our Commitment to Diversity, Inclusion & Belonging

Here at Team Teal, we recognize and celebrate that individuals come with a wealth of experience and talent well beyond any list of required skills and qualifications- in fact, we believe diversity of backgrounds and skills, combined with passion, are the most important keys to meaningful innovation and excellence. Therefore, we encourage people from all backgrounds to apply to our positions. Please let us know if you require accommodations during the interview process.

Sharks Sports and Entertainment is an equal opportunity employer. We enthusiastically accept our responsibility to make employment decisions without regard to race, religious creed, color, age, sex, sexual orientation, gender identity, gender expression, national origin, marital status, medical condition as defined by state law (genetic characteristics or cancer), physical or mental disability, military service or veterans' status, pregnancy, childbirth and related medical conditions, genetic information, or any other classification protected by applicable federal, state, and local laws and ordinances.